

Notice of Findings

Notice To: Chastiti K Martinez - Director
Facility Name: Palmers Playhouse
Owner: Chastiti Martinez
Site Address: 1425 East Murray #69
City/State/Zip: Rawlins, WY 82301

The Department of Family Services has completed the investigation regarding alleged violation(s) of the Wyoming Child Care Rules received on 07/03/2025, and investigated by Madison Johnson.

A statement of childcare allegation, CPL-5969, was provided on 07/14/2025.

The finding is listed below for each individual alleged violation of the Wyoming Child Care Licensing Rules:

1. Finding: Non-Compliant

Regulation: Chapter 4. General Requirements
Section 6. Discipline and Guidance.

(b) When "time out" is used, it shall:

(iii) Be used infrequently and for very brief periods of time-out using one (1) minute for each year of the child's age. It shall be used selectively, taking into account the child's developmental stage and the usefulness of "time out" for the particular child.

Allegation: It has been reported that on multiple occasions in the last 2 months time out was used inappropriately by using an extended amounts of time, up to 10 minutes.

Explanation of Findings: Through interviews and evidence obtained over the course of this investigation, it has been found that time out has been used inappropriately as staff were resetting the time out resulting in children being in time out for extended amounts of time.

Action Required: Please review Licensing rules and your facility's discipline policy and submit a signed statement showing this has been done with all staff. Additionally, Please submit a Corrective Action Plan detailing how you will ensure that when timeout is used in the facility it enable the child to regain control of himself/herself and shall keep the child in visual contact with a caregiver; Is used as a last resort technique for a child who is harming another, or in danger of harming himself/herself; and is used infrequently and for very brief periods of time-out not exceeding one (1) minute for each year of the child's age per Wyoming Child Care Licensing Rules.

Corrective Action Plan Due Date: 08/06/2025

Corrective Action Plan Achieved Date:

Compliance Due Date: 08/06/2025

Compliance Achieved Date:

2. Finding: Compliant

Regulation: Chapter 4. General Requirements
Section 6. Discipline and Guidance.

(d) The following behavior shall be prohibited in all child care settings:

(ii) Rough handling of children, including but not limited to hitting, spanking, beating, shaking, pinching, pushing or other measures that could produce physical pain;

Allegation: It has been reported that on one or more occasions in the last two months that when staff CM is mad, she rough handles the children by picking them up by their jawline to stand them up and move them to time out.

Explanation of Findings: There is not enough evidence to support a finding of non-compliance.

Corrective Action Plan Due Date:

Corrective Action Plan Achieved Date:

Compliance Due Date:

Compliance Achieved Date:

3. Finding: Non-Compliant

Regulation: Chapter 4. General Requirements

Section 6. Discipline and Guidance.

(d) The following behavior shall be prohibited in all child care settings:

(iii) Inappropriate use of language, including but not limited to profanity, name-calling, derogatory or demeaning terminology or screaming related to disciplinary purposes;

Allegation: It has been reported that on multiple occasions in the last 2 months that staff KF uses inappropriate language by saying bad words like, "shit" and calling the children "rotten."

Explanation of Findings: Through interviews and evidence obtained over the course of this investigation, it has been found that staff KF has used inappropriate language by saying bad words.

Action Required: Please submit a corrective action plan detailing how you will ensure that no staff will use inappropriate language in the daycare.

Corrective Action Plan Due Date: 08/06/2025

Corrective Action Plan Achieved Date:

Compliance Due Date: 08/06/2025

Compliance Achieved Date:

4. Finding: Non-Compliant

Regulation: Chapter 4. General Requirements

Section 14. Health and Safety Requirements.

(r) Any animal with a history of attacking even one (1) person or demonstrating aggressive behavior, shall be made inaccessible to the children in care.

Allegation: It has been reported that in the month of June 2025, a chihuahua that is at the child care, showed aggressive behavior by biting a child in care.

Explanation of Findings: Through interviews and evidence obtained over the course of this investigation, it has been found that a dog has shown aggressive behavior by biting a child in care.

Action Required: Please submit a corrective action plan detailing how you will ensure that the dog that had been aggressive by biting a child, does not have access to children in care.

Corrective Action Plan Due Date: 08/06/2025

Corrective Action Plan Achieved Date:

Compliance Due Date: 08/06/2025

Compliance Achieved Date:

5. Finding: Compliant

Regulation: Chapter 4. General Requirements

Section 14. Health and Safety Requirements.

(r) Any animal with a history of attacking even one (1) person or demonstrating aggressive

behavior, shall be made inaccessible to the children in care.

Allegation: It has been reported that on one or more occasions in the last two months that when the children go outside to play, a dog at the child care named Carl, would show aggressive behavior by jumping on the kids and scratching them.

Explanation of Findings: There is not enough evidence to support a finding of non-compliance.

Corrective Action Plan Due Date:

Corrective Action Plan Achieved Date:

Compliance Due Date:

Compliance Achieved Date:

6. Finding: Compliant

Regulation: Chapter 4. General Requirements

Section 14. Health and Safety Requirements.

(t) Staff and household members shall not consume or be under the influence of any substance that may impair their ability to care for children, including, alcohol, certain prescription drugs or illegal drugs; or misuse prescription drugs or over-the-counter drugs, on or off the premises, while child care children are present, and while transporting child care children. The use of tobacco, tobacco products or electronic cigarettes is prohibited in the facility or off premises when children are present and in care.

Allegation: It has been reported that there are nicotine vapes in the back entrance area that are accessible to the children in care.

Explanation of Findings: There is not enough evidence to support a finding of non-compliance.

Corrective Action Plan Due Date:

Corrective Action Plan Achieved Date:

Compliance Due Date:

Compliance Achieved Date:

7. Finding: Compliant

Regulation: Chapter 4. General Requirements

Section 14. Health and Safety Requirements.

(c) The overall condition of the child care facility and grounds, including play areas, equipment, and toys, shall be maintained in a clean, uncluttered, safe condition and free of hazards.

Allegation: It has been reported that the daycare is not maintained in a clean condition and as a result smells like feces and urine all of the time.

Explanation of Findings: There is not enough evidence to support a finding of non-compliance.

Corrective Action Plan Due Date:

Corrective Action Plan Achieved Date:

Compliance Due Date:

Compliance Achieved Date:

8. Finding: Compliant

Regulation: Chapter 8. Food Safety, Health and Sanitation

Section 3. Sanitation Requirements for Child Care Centers (CCC), Family Child Care Centers (FCCC), and Family Child Care Homes (FCCH).

(a) All Family Child Care Homes (FCCH), Family Child Care Centers (FCCC), and Child Care Centers (CCC) shall comply with the following standards:

(xii) Diaper changing area

(B) Such an area shall have a smooth, non-absorbent, easily cleanable surface.

Allegation: It has been reported that in the month of June that a child was changed on the carpeted floor, which is not an easily cleanable surface.

Explanation of Findings: There is not enough evidence to support a finding of non-compliance.

Corrective Action Plan Due Date:

Corrective Action Plan Achieved Date:

Compliance Due Date:

Compliance Achieved Date:

9. Finding: Compliant

Regulation: Chapter 4. General Requirements

Section 14. Health and Safety Requirements.

(d) All rooms used by children shall be adequately heated, cooled, illuminated, and ventilated.

Allegation: It has been reported that the daycare is not adequately cooled resulting in the indoor area being really hot.

Explanation of Findings: There is not enough evidence to support a finding of non-compliance.

Corrective Action Plan Due Date:

Corrective Action Plan Achieved Date:

Compliance Due Date:

Compliance Achieved Date:

10. Finding: Compliant

Regulation: Chapter 4. General Requirements

Section 14. Health and Safety Requirements.

(y) Children shall be provided opportunity for, but shall not be required, to sleep and children shall have their own separate cots, pads, and bedding; and

Allegation: It has been reported that multiple occasions over the last month, children are being required to lay down/sleep in a dark room until morning snack and afternoon nap times are over.

Explanation of Findings: There is not enough evidence to support a finding of non-compliance.

Corrective Action Plan Due Date:

Corrective Action Plan Achieved Date:

Compliance Due Date:

Compliance Achieved Date:

11. Finding: Compliant

Regulation: Chapter 4. General Requirements

Section 19. Infant and/or Toddler Care.

(b) Sleeping infants shall:

(vi) Be placed in the same or adjacent room with enough light to see each infant's face, to view the color of the infant's skin and to check on the infant's breathing;

Allegation: It has been reported that multiple occasions over the last month, infants and other children are being required to lay down/sleep in a dark room without enough light to see each infant's face to check color of their skin and breathing.

Explanation of Findings: There is not enough evidence to support a finding of non-compliance.

Corrective Action Plan Due Date:

Corrective Action Plan Achieved Date:

Compliance Due Date:

Compliance Achieved Date:

The Department requests your cooperation in ensuring compliance is met. In the absence of cooperation, the Department may take whatever steps are necessary to ensure the safety of children.

The Department's information may be shared with the authorized individuals or agencies, which include, but are not limited to, the Attorney General, County Attorney, and law enforcement.

If you disagree with the Department's finding of non-compliance for a violation, you may request an Administrative hearing within (10) days of your receipt of this letter (W.S. 14-4-108). Administrative hearing procedures are included in the Department of Family Services' **Wyoming Child Care Licensing Rules, Chapter 3, Section 5: Contested Case Hearing Rules**, and based upon the above statute. If you have questions, or need a copy of the Rules, you may contact the Department of Family Services Field office in the county where you live.

Licenser: Madison Johnson
Address: 444 W. Collins Ste. #2100
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Phone: 307-473-3985
Email: Madison.Johnson@wyo.gov

Licenser Supervisor: Stoney Busch
Address: 444 W. Collins Ste. #2100
City/State/Zip: Casper WY 82601
Phone: 307-473-3933
Email: Stoney.Busch@wyo.gov

Signature:

A handwritten signature in black ink, appearing to read 'Madison Johnson', with a long horizontal flourish extending to the right.

Date: 07/23/2025

Madison Johnson

CC:

Chastiti Martinez - Owner
1425 East Murray #69, Rawlins, WY, 82301