

Notice of Findings

Notice To: Samantha Dorale - Director
Facility Name: Small Wonders
Owner: Chastity Goodwin
Site Address: 301 17th St.
City/State/Zip: Cody, WY 82414

The Department of Family Services has completed the investigation regarding alleged violation(s) of the Wyoming Child Care Rules received on 09/16/2024, and investigated by Amanda Jarrett.

A statement of childcare allegation, CPL-5781, was provided on 09/30/2024.

The finding is listed below for each individual alleged violation of the Wyoming Child Care Licensing Rules:

1. Finding: Compliant

Regulation: Chapter 4. General Requirements
Section 19. Infant and/or Toddler Care.

(d) Food Service for Infants:

(iv) Infants shall be fed on demand unless the parent provides written instructions otherwise.

Allegation: Licensing received a report on 9/16/2024 that during the week of 9/13/2024 infants were not being fed on demand and staff refuses to feed infants prior to 9am regardless of the time the infants arrive at center.

Explanation of Findings: Licensing conducted an unannounced facility visit on 9/30/2024. Infant feeding and diaper changing logs for the week of 9/13/2024 were reviewed by licenser. Infant feed times are clearly logged. Staff state all infants in care are over 5 months and are fed on a schedule and 9am is a scheduled feeding time as is evidenced by feeding logs. Staff state young infants 0-3 months would be fed as needed. Licensing observed infants in care during the visit.

Action Required: Licensing did not find evidence of non-compliance with licensing rule. No action is required.

Corrective Action Plan Due Date:

Corrective Action Plan Achieved Date:

Compliance Due Date:

Compliance Achieved Date:

2. Finding: Compliant

Regulation: Chapter 4. General Requirements
Section 14. Health and Safety Requirements.

(g) Awake infants or toddlers shall not be confined to a crib, playpen/play yard, swing, high chair, car seat, carrier, or in one (1) position for excessive periods of time.

Allegation: Licensing received a report on 9/16/2024 that during the week of 9/13/2024 infants who arrived in car seats, were left in said car seats, for up to one hour and forty-five minutes post morning arrival at the center, until their feeding time at 9am.

Explanation of Findings: Licensing conducted an unannounced facility visit on 9/30/2024. Licensing did not observe car seats to be present in the infant area. Licensing did observe one car seat present near facility entrance. Interviews with director and staff were conducted and staff state that infants are not left in car seats for long periods of time. Licensing observed infants in care during the visit.

Action Required: Licensing did not find evidence of non-compliance with licensing rule. No action is required.

Corrective Action Plan Due Date:
Corrective Action Plan Achieved Date:
Compliance Due Date:
Compliance Achieved Date:

3. Finding: Non-Compliant

Regulation: Chapter 4. General Requirements
Section 19. Infant and/or Toddler Care.

(d) Food Service for Infants:

(iii) Bottle propping shall not be permitted. Infants shall receive individual direct care during feeding. Bottles shall not be left with a sleeping infant.

Allegation: Licensing received a report on 9/16/2024 that during the week of 9/13/2024 infants that are not able to hold their own bottle were observed to have bottles propped for feeding.

Explanation of Findings: Licensing conducted an unannounced facility visit on 9/30/2024. Licensing observed 4 infants to be sleeping in cribs with mostly empty bottles with either milk or formula present.

Action Required: Submit a corrective action plan outlining an understanding of licensing rule and how staff will act in accordance with rule and safe sleep practices.

Corrective Action Plan Due Date: 10/14/2024
Corrective Action Plan Achieved Date:
Compliance Due Date: 10/14/2024
Compliance Achieved Date:

4. Finding: Non-Compliant

Regulation: Chapter 4. General Requirements
Section 2. Capacity/Supervision Requirements.

(l) There shall be at least one (1) adult staff supervising the care of children at all times. Video and/or audio monitors shall not be used to fulfill staff supervision requirements.

Allegation: Licensing received a report on 9/16/2024 that during the week of

9/13/2024 infants were left unattended in the infant classrooms while both infant classroom staff take their lunch breaks.

Explanation of Findings: Licensing conducted an unannounced facility visit on 9/30/2024. Licensing observed 4 infants sleeping in one infant classroom and 1 awake infant in the 2nd infant classroom. Licensing observed no staff to be in either classroom. Two (2) infant staff were present in the break area of the kitchen although not directly supervising infants during sleep. Licensing explained to infant staff that supervision in infant classrooms must occur at all times.

Action Required: Submit a corrective action plan outlining an understanding of licensing rule and explain how staff breaks will be taken while ensuring supervision of infants occurs at all times.

Corrective Action Plan Due Date: 10/14/2024

Corrective Action Plan Achieved Date:

Compliance Due Date: 10/14/2024

Compliance Achieved Date:

5. Finding: Compliant

Regulation: Chapter 4. General Requirements

Section 14. Health and Safety Requirements.

(w) All equipment and products used in child care facilities shall be used per manufacturer instructions. Recalled equipment and products shall be removed from the child care facility.

Allegation: Licensing received a report on 9/16/2024 that during the week of 9/13/2024 an infant was left unsupervised in an infant swing in the infant classroom. The infant was improperly strapped into the swing allowing him to fall forward, being held in by only the lap belt. The infant was observed to be screaming and his head hitting the floor while the swing was in action. RP states infant classroom staff did not come to the aid of the infant.

Explanation of Findings: Licensing conducted an unannounced facility visit on 9/30/2024. Licensing inspected all infant swing present in the facility. The infant swings present are low to the ground (approximately 6" high). Interviews with director and staff were conducted. Staff deny this occurring and explain that the infants in care are 5 months and above and it is rare that they use the swings as they are very mobile.

Action Required: Licensing did not find evidence of non-compliance with licensing rule. No action is required.

Corrective Action Plan Due Date:

Corrective Action Plan Achieved Date:

Compliance Due Date:

Compliance Achieved Date:

6. Finding: Compliant

Regulation: Chapter 4. General Requirements

Section 6. Discipline and Guidance.

(d) The following behavior shall be prohibited in all child care settings:

(iii) Inappropriate use of language, including but not limited to profanity, name-calling, derogatory or demeaning terminology or screaming related to disciplinary purposes;

Allegation: Licensing received a report on 9/16/2024 that during the week of 9/13/2024 staff were observed calling a young boy of Asian descent 'Ching Chong Bing

Bong' and allowing other children in care to use the name toward the child.

Explanation of Findings: Licensing conducted an unannounced facility visit on 9/30/2024. Interviews with director and staff were conducted. Staff state there are a couple of children in care that do use the term toward the child. Staff state it is discouraged and no staff at the facility have ever used the term toward the child in question or any child in care.

Action Required: Licensing did not find evidence of non-compliance with licensing rule. No action is required.

Corrective Action Plan Due Date:
Corrective Action Plan Achieved Date:
Compliance Due Date:
Compliance Achieved Date:

7. Finding: Compliant

Regulation: Chapter 4. General Requirements
Section 18. Food Service.

(a) Nutritionally balanced snacks, meals and appropriate portions for the needs and ages of children shall be provided;

Allegation: Licensing received a report on 9/16/2024 that during the week of 9/13/2024 a young boy who attends the center from 11am to 5pm, is denied food because he does not eat well.

Explanation of Findings: Licensing conducted an unannounced facility visit on 9/30/2024. Interviews with director and staff were conducted. Staff state the child in question has unique social, emotional, functionality and dietary challenges. Staff state the child does not eat well and parents are aware. Parents have requested the child have a bottle of milk throughout the day and staff comply with that request. Staff state the child is involved with Children's Resource Center. Staff state there is a language barrier as well. Staff confirmed the child has a pediatrician on file. Staff state the child has been offered many types of food and refuses to eat most. Staff state food is always offered to the child. Licensing observed menu and food to be present at the facility for meals and snacks. Licensing observed child in question during visit.

Action Required: Licensing did not observe evidence of non-compliance with licensing rule. No action is required.

Corrective Action Plan Due Date:
Corrective Action Plan Achieved Date:
Compliance Due Date:
Compliance Achieved Date:

8. Finding: Compliant

Regulation: Chapter 4. General Requirements
Section 6. Discipline and Guidance.

(d) The following behavior shall be prohibited in all child care settings:
(v) Any form of emotional maltreatment including rejecting, terrorizing, corrupting, isolating or ignoring a child. Children can be removed from a group, but not isolated. Behaviors of a child may be ignored, but not the child;

Allegation: Licensing received a report on 9/16/2024 that during the week of 9/13/2024 a boy in care with autism is placed at the top of a slide on the playground where he is unable to get down. RP states the boy will scream and cry at the top of

said slide.

Explanation of Findings: Licensing conducted an unannounced facility visit on 9/30/2024. Interviews were conducted with director and staff. Staff explained the child in question is unable to climb up and down the slides. Licensing walked through outdoor play area and observed all equipment present. There are no slides above adult hip height. Staff explained if the child does climb up a slide or climber and cannot get down the child does scream loudly. Staff explained they always help the child down as none wish to listen to screaming. Staff explained the child does not engage in physical play with other children of the same age. Staff state the child in question has physical limitations and is working with Children's Resource Center.

Action Required: Licensing did not find evidence of non-compliance with licensing rule. No action is required.

Corrective Action Plan Due Date:
Corrective Action Plan Achieved Date:
Compliance Due Date:
Compliance Achieved Date:

9. Finding: Compliant

Regulation: Chapter 4. General Requirements
Section 6. Discipline and Guidance.

(d) The following behavior shall be prohibited in all child care settings:

(ii) Rough handling of children, including but not limited to hitting, spanking, beating, shaking, pinching, pushing or other measures that could produce physical pain;

Allegation: Licensing received a report on 9/16/2024 that on 9/13/2024 a female staff was observed flicking children in the cheek as well as other places on their face when they throw fits or refuse to nap.

Explanation of Findings: Licensing conducted an unannounced facility visit on 9/30/2024. Licensing conducted interviews with director and staff. Licensing observed current staff working at the facility and examined a current staff summary with owner and director. Staff deny ever flicking any children at any time. Staff interviewed separately deny ever witnessing another staff flicking a child anywhere on their body. Staff explain children are not forced to nap and some only rest.

Action Required: Licensing did not find evidence of non-compliance with licensing rule. No action is required.

Corrective Action Plan Due Date:
Corrective Action Plan Achieved Date:
Compliance Due Date:
Compliance Achieved Date:

The Department requests your cooperation in ensuring compliance is met. In the absence of cooperation, the Department may take whatever steps are necessary to ensure the safety of children.

The Department's information may be shared with the authorized individuals or agencies, which include, but are not limited to, the Attorney General, County Attorney, and law enforcement.

If you disagree with the Department's finding of non-compliance for a violation, you may request an Administrative hearing within (10) days of your receipt of this letter (W.S. 14-4-108). Administrative hearing procedures are included in the Department of Family Services' **Wyoming Child Care Licensing Rules, Chapter 3, Section 5: Contested Case Hearing Rules**, and based upon the above statute. If you have questions, or need a copy of the Rules, you may contact the Department of Family Services Field office in the county where you live.

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Signature:



Amanda Jarrett

Date: 10/07/2024

CC:

Chastity Goodwin - Owner
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