Notice of Findings

Notice To:	KAY STEERS - Director
Facility Name:	Nana's House
Owner:	Kay Steers
Site Address:	999 South 5th
City/State/Zip:	Lander, WY 82520

The Department of Family Services has completed the investigation regarding alleged violation(s) of the Wyoming Child Care Rules received on 01/06/2022, and investigated by Tresa King.

A statement of childcare allegation, CPL-5203, was provided on 01/12/2022.

The finding is listed below for each individual alleged violation of the Wyoming Child Care Licensing Rules:

1. Finding: Non-Compliant

   Regulation: Chapter 4. General Requirements
   Section 6. Discipline and Guidance
   (d) The following behavior shall be prohibited in all child care settings:
   (ii) Rough handling of children, including but not limited to hitting, spanking, beating, shaking, pinching, pushing or other measures that could produce physical pain;

   Allegation: It was reported that prohibited discipline was used by staff in the past few weeks.

   Explanation of Findings: Finding of non-compliance. Statements obtained from director support a finding of non-compliance. It was confirmed that staff may have roughly handled children by hitting them on the back of the head and forcing them to sit down by pressuring the back of the child's knees with the staff's foot.

   Action Required: Complete a Corrective Action Plan detailing how you ensure that all staff refrains from using any prohibited discipline.

   Corrective Action Plan Due Date: 01/26/2022
   Corrective Action Plan Achieved Date:
   Compliance Due Date: 02/02/2022
   Compliance Achieved Date:

2. Finding: Non-Compliant

   Regulation: Chapter 4. General Requirements

Section 6. Discipline and Guidance
(d) The following behavior shall be prohibited in all child care settings:
(iii) Inappropriate use of language, including but not limited to profanity, name-calling, derogatory or demeaning terminology or screaming related to disciplinary purposes;

Allegation: It was reported that in the last few weeks staff used derogatory terminology to describe children in care while child care children were present.

Explanation of Findings: Finding of non-compliance. Statements obtained from director support a finding of non-compliance. It was confirmed that staff used derogatory terminology to describe children when other children's were present.

Action Required: Complete a Corrective Action Plan detailing how you will ensure all staff does not use negative terminology when talking about the children under any circumstances when child care children are present.

Corrective Action Plan Due Date: 01/26/2022
Corrective Action Plan Achieved Date:
Compliance Due Date: 02/02/2022
Compliance Achieved Date:

The Department requests your cooperation in ensuring compliance is met. In the absence of cooperation, the Department may take whatever steps are necessary to ensure the safety of children.
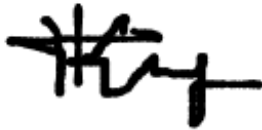
The Department's information may be shared with the authorized individuals or agencies, which include, but are not limited to, the Attorney General, County Attorney, and law enforcement.

If you disagree with the Department's finding of non-compliance for a violation, you may request an Administrative hearing within (10) days of your receipt of this letter (W.S. 14-4-108). Administrative hearing procedures are included in the Department of Family Services' **Wyoming Child Care Licensing Rules, Chapter 3, Section 5: Contested Case Hearing Rules**, and based upon the above statute. If you have questions, or need a copy of the Rules, you may contact the Department of Family Services Field office in the county where you live.

Licenser: Tresa King
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Licenser Supervisor: Regien Hasperhoven
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Signature: Tresa King

Date: 01/19/2022

CC: