Notice of Findings

Notice To: Denise Steffens - Director

Facility Name: Tender Hearts Learning Daycare

Owner:

Site Address: 77 Dahlia

City/State/Zip: Casper, WY 82604

The Department of Family Services has completed the investigation regarding alleged violation(s) of the Wyoming Child Care Rules received on 08/23/2021, and investigated by Joshua Seilaff

A statement of childcare allegation, CPL-47789, was provided on 08/23/2021.

The finding is listed below for each individual alleged violation of the Wyoming Child Care Licensing Rules:

1. Finding: Non-Compliant

Regulation: Chapter 4. General Requirements Section 3. Provider, Director, and Staff Requirement

Explanation of Findings: It was observed at the time of the visit that children are being cared for with no qualified on site.

Action Required: Please submit a corrective action plan to child care licensing describing how only fully qualified staff will care for children, and how staff that are on variance will be supervised and not left alone with children until all qualifications are completed. Please submit and updated and current staff summary showing all staff qualifications that are are on file to ensure that staff qualifications are clear and those staff on a variance will be supervised. Future monitoring visit may occur.

Corrective Action Plan Due Date: 09/06/2021 Corrective Action Plan Achieved Date: Compliance Due Date: 08/23/2021 Compliance Achieved Date: The Department requests your cooperation in ensuring compliance is met. In the absence of cooperation, the Department may take whatever steps are necessary to ensure the safety of children.

The Department's information may be shared with authorized individuals or agencies, which include, but are not limited to, the Attorney General, County Attorney, and law enforcement.

If you disagree with the Department's finding of a non-compliance violation, you may request an Administrative hearing within (10) days of your receipt of this letter (W.S. 14–4–108). Administrative hearing procedures are included in the Wyoming Department of Family Services Contested Case Hearing Rules, Chapter 2, Substitute Care and Child Care Licensing and based on the above statute. If you need a copy of the Rules, or assistance in requesting an Administrative hearing, you may contact the Department of Family Services Field Office in the county where you live.

Licenser: Joshua Seilaff Address: 851 Werner Ct Suite 200 City/State/Zip: Casper WY 82601 Phone: 307-328-0612 Email: Joshua.Seilaff@wyo.gov

Licenser Supervisor: Stoney Busch Address: 851 Werner Ct Suite 200 City/State/Zip: Casper WY 82601 Phone: 307-473-3933 Email: Stoney.Busch@wyo.gov

Signature:

Date: _____

Joshua Seilaff

CC: