

Notice of Findings

Notice To: Jennifer L Vogt - Director
Facility Name: World of Wonder
Owner: Jennifer Vogt
Site Address: 3406 Holmes Street
City/State/Zip: Cheyenne, WY 82001

The Department of Family Services has completed the investigation regarding alleged violation(s) of the Wyoming Child Care Rules received on 10/14/2021, and investigated by Denise J Holte.

A statement of childcare allegation, CPL-5162, was provided on 10/14/2021.

The finding is listed below for each individual alleged violation of the Wyoming Child Care Licensing Rules:

1. Finding: Non-Compliant

Regulation: Chapter 4. General Requirements
Section 2. Capacity/Supervision Requirements

(m) There shall be at least one (1) adult staff supervising the care of children at all times.

Allegation: It has been reported that a child was outside of the facility running on the sidewalk without supervision on 10/14/2021 at approximately 11:00 am during child care operating hours.

Explanation of Findings: Based on the Cheyenne police department report and the interviews during this investigation a finding of non compliant is issued. It was found that on 10/14/2021 staff did not count children at critical times and were not aware that a child was missing for approximately 30 minutes.

Action Required: Please submit a corrective action plan on or before 11/22/2021 that addresses staff training in supervision, policy, procedures and classroom management. Please stress that a teaching team means that both are responsible for all of the children at all times. This training can be lead by the director.

Corrective Action Plan Due Date: 11/22/2021

Corrective Action Plan Achieved Date:

Compliance Due Date:

Compliance Achieved Date:

2. Finding: Non-Compliant

Regulation: Chapter 4. General Requirements

Section 11. Reports

(c) All staff are required to report cases of suspected child abuse or neglect. A provider, director or their staff shall report immediately to the local Department office and local law enforcement any circumstances indicating that a child in care may have been subjected to abuse or neglect.

Allegation: It has been reported to child care licensing on 10/14/2021 that the director and/or staff failed to immediately report that a child left the facility and was returned by the police department which may be neglect.

Explanation of Findings: During the investigation and interviews it was found that no one reported that a child had left the facility on 10/14/2021 and was unsupervised for a period of time of up to 30 minutes. The child left the facility on 10/14/2021 through a gate on the playground and headed for home. A good Samaritan stopped him near Taco John's and called the police department to prevent the child from crossing 1 of 2 busy streets. The police officer returned the child to World of Wonder at that time.

Action Required: Please submit a corrective action plan on or before 11/22/2021 that addresses staff training in child abuse and neglect processes to Child Protection Services.

Corrective Action Plan Due Date: 11/22/2021

Corrective Action Plan Achieved Date:

Compliance Due Date:

Compliance Achieved Date:

3. Finding: Compliant

Regulation: Chapter 4. General Requirements

Section 2. Capacity/Supervision Requirements

(c) Staff:child ratios and maximum group size shall be maintained as follows (Table 4-1) during all hours of operation when facilities care for only one (1) age group:

Allegation: It has been reported that the ratios for the 4 year old classroom were not in compliance on 10/14/2021.

Explanation of Findings: This investigation did not produce findings that support this allegation. Compliant citing was issued.

Corrective Action Plan Due Date:

Corrective Action Plan Achieved Date:

Compliance Due Date:

Compliance Achieved Date:

4. Finding: Non-Compliant

Regulation: Chapter 4. General Requirements

Section 14. Health and Safety Requirements

(c) The overall condition of the child care facility and grounds, including play areas, equipment, and toys, shall be maintained in a clean, uncluttered, safe condition and free of hazards.

Allegation: It has been reported that on 10/14/2021 a child left the facility through a gate on the playground.

Explanation of Findings: The findings of this investigation support a finding of non

compliant on the incident of 10/14/2021 when a child went out of the playground through a gate.

Action Required: Please submit a corrective action plan on or before 11/22/2021 that addresses how gates and the playground will be checked on a regular basis to prevent any further instances of occurring at this facility.

Corrective Action Plan Due Date:

Corrective Action Plan Achieved Date:

Compliance Due Date:

Compliance Achieved Date:

5. Finding: Non-Compliant

Regulation: Chapter 4. General Requirements

Section 11. Reports

(b) Emergency response to the child care facility by law enforcement, fire, or ambulance during hours of operation shall be verbally reported to the child care licenser within 24 hours.

Allegation: It has been reported that on 10/14/2021 a child was returned to the facility by the local police. Licensing has not received a report from the facility that law enforcement was at the facility.

Explanation of Findings: During the investigation, police report, and interviews it was found that the facility did not report to licensing that a child had left the facility on 10/14/2021 and was returned by a police officer.

Action Required: Please submit a corrective action plan on or before 11/22/2021 that addresses staff training in reporting processes to c regarding Emergency Response issues to the facility.

Corrective Action Plan Due Date: 11/22/2021

Corrective Action Plan Achieved Date:

Compliance Due Date:

Compliance Achieved Date:

The Department requests your cooperation in ensuring compliance is met. In the absence of cooperation, the Department may take whatever steps are necessary to ensure the safety of children.

The Department's information may be shared with the authorized individuals or agencies, which include, but are not limited to, the Attorney General, County Attorney, and law enforcement.

If you disagree with the Department's finding of non-compliance for a violation, you may request an Administrative hearing within (10) days of your receipt of this letter (W.S. 14-4-108). Administrative hearing procedures are included in the Department of Family Services' **Wyoming Child Care Licensing Rules, Chapter 3, Section 5: Contested Case Hearing Rules**, and based upon the above statute. If you have questions, or need a copy of the Rules, you may contact the Department of Family Services Field office in the county where you live.

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Signature: _____
Denise J Holte

Date: _____

CC:
Jennifer Vogt - Owner
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